

9 QUESTIONS

You Should Ask
Before Choosing
Your Kitchen
Painter



Until recently kitchen painting has been a niche market with most of the companies being time honoured professionals. Unfortunately, there has recently been an influx of people undergoing a short spray course with a manufacturer (for example) and then selling themselves as kitchen sprayers. They will probably make your kitchen look better, but will it be guaranteed and will it last?

Over the years we have been asked many questions from customers who are considering having their kitchen painted. Some are more important than others. This is our shortlist of the questions we believe you should be asking.

1. CREDENTIALS

Enquire how much training they have had and how many kitchens they have worked on.

There are many different styles of kitchens in many different materials so there is a long learning curve to know how to deal with all kitchens.

There is a lot more to it than just being able to use a spray machine.

2. PORTFOLIO

Ask to see their portfolio of projects.

Good kitchen pictures can be downloaded quite easily from the Internet so ask questions about the projects they are showing you.

3. REFERENCES

Ask to see their testimonials and references.

If you do not trust their testimonials, why not ask them for the details of a customer you can contact.

4. PREPARATION

Enquire about their process.

I would say that at least 35% of the time should be spent on preparing the surfaces for painting to ensure a long-lasting finish.

Do they take the doors and drawer fronts away?

How long does it take?

Can you continue to use your kitchen?

How long before the paint cures?

5. PROTECTION & SAFETY

How are they going to protect the area they are working in?

Will there be enough masking to protect all areas, or will there be so much that you will not be able to use your kitchen?

If they are spraying in-situ and the spray is not extracted properly will it be safe to have people or pets in the house?

6. INSURANCES

Do they have public and product liability insurances?

Ask to see their certificate?

7. PRICE AND PAPER TRAIL

Will they send you a detailed written quotation and legitimate receipts for your payments?

Make sure the quotation is detailed to ensure that you can get all the work done that you believed to be agreed without paying any extra. Ask if it is a fixed price quotation? Receipts are equally important so that you can prove what you paid in the event of a dispute. Receipts should have detailed information about the company, as this helps to avoid hiring any tax and regulations dodgers.

8. GUARANTEES

Do they guarantee the quality of finish and durability of the work?

If they do, ask for how long and for details?

Your satisfaction should also be guaranteed, so you should be able to hold back a substantial proportion of the price, which you only pay when you are happy with the finished project.

9. TIME FRAMES

When can they start? How long will it take?

If they can start very soon, then that would suggest that they are not yet established (but not always). In our view, they should take at least 4 days, anything less would be too rushed.

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